



## **Water and Sewer Rates**

Effective 07/01/2023

### **COST OF CITY WATER**

1 UNIT OF WATER = 100 CUBIC=748 GALLONS

BASE RATE = \$46.62

UNIT CHARGE = \$3.37

DINSMORE ZONE CHARGE = \$69.66

### **CITY SEWER COST**

FIXED CHARGE \$58.34

NEW CUSTOMER \$86.29

DOMESTIC FLOW @ \$5.59 PER UNIT

The Water Meters are read at the end of each month and utility bills are sent out shortly thereafter.

Utility bills are due by the 26<sup>th</sup> of the following month. After the 26<sup>th</sup> a late fee of 10% will be applied to your next utility bill.

After the 10<sup>th</sup> of the following month, a courtesy notice is mailed out to delinquent accounts. Final notices are sent out when residential accounts become 60 days delinquent. If the previous balance (stated on your billing statement) has not been paid by the specified date on the final notice, then service will be discontinued.

Once the service has been discontinued, the full amount, plus a delinquency fee is required before water service is restored. The delinquency fee is \$50.

### **Ways to pay your bill**

- Online through the City's website.
- In Person at City Hall: Monday-Friday 9:00 AM- 4:30 PM.
- Phone: (707) 764-3532 Monday-Friday 8:00 AM- 4:45 PM.
- By Mail: City of Rio Dell, 675 Wildwood Ave, Rio Dell, CA 95562.
- Via Dropbox: located at City Hall in the northeast corner the parking lot and next to the front door.

\*Please note that all credit card transactions will have an additional third-party service fee.

For an afterhours water or sewer emergency please call the non-emergency police department line 707-764-5641. A \$75 fee may be assessed for an after hours call out.

Please note that the water meter itself is city property and you may be fined \$400 for tampering with the meter (this includes but is not limited to turning off the water at the meter).

All dwellings in Rio Dell should have a shut-off valve on the customer's property per Municipal Code 13.05.060. We encourage you to know where your shut-off is located in case of water emergencies such as a broken pipe.

If you have any questions or have not received your bill by the 10<sup>th</sup> of the month please contact City Hall.

City of Rio Dell, 675 Wildwood Ave, Rio Dell, CA 95562

Phone: 707-764-3532 Fax: 707-764-5480 [cityhall@cityofriodell.ca.gov](mailto:cityhall@cityofriodell.ca.gov)

<http://www.cityofriodell.ca.gov/>