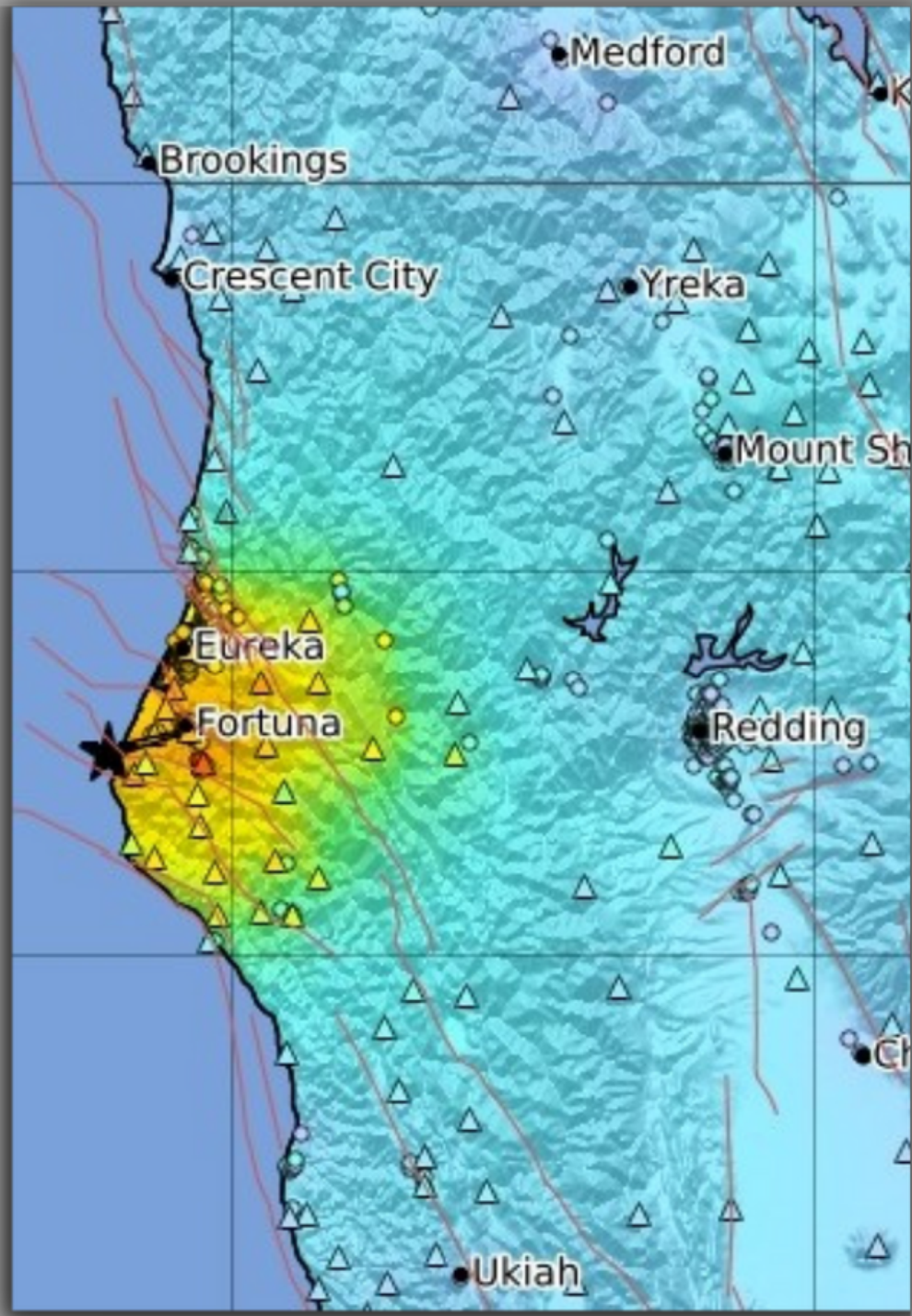


# HUMBOLDT COUNTY EARTHQUAKES FACT SHEET



**2 Earthquakes  
Magnitude 5+**



**2 Deaths,  
17+ Injuries**



**170+ Residents  
Displaced**



**Emergency  
Declarations**  
1 State, 1 County, 3 Cities



**90+ Structures  
Deemed  
Unsafe**



**\$31M+ Public  
Infrastructure  
Damages**

<b>Date of Incident:</b>	December 20, 2022 at 2:30 A.M. - M6.4 Earthquake January 1, 2023 at 10:35 A.M. - M5.4 Aftershock
<b>Location Information:</b>	Felt regionally, greatest impacts to Humboldt County's Eel River Valley.
<b>Response Agencies:</b>	City of Rio Dell, Rio Dell Volunteer Fire Department, County of Humboldt Departments incl.: Humboldt County Sheriff's Office of Emergency Services ( <i>OES</i> ) and Humboldt County Department of Health and Human Services ( <i>DHHS</i> ), American Red Cross California Gold Country, Humboldt Community Emergency Response Team ( <i>CERT</i> ), California Governor's Office of Emergency Services ( <i>CAL OES</i> ), Humboldt Community Organizations Active in Disaster ( <i>COAD</i> ), Pay it Forward Humboldt, plus other local cities and volunteer fire departments.
<b>More Information:</b>	<a href="https://HumboldtSheriff.org/Emergency">HumboldtSheriff.org/Emergency</a>

# Humboldt Earthquake Recovery and Assistance Resources

*Modified Jan. 18, 2023*

Recovering from any type of disaster takes time and Humboldt County has a long road ahead. This page contains a list of resources and assistance available to the community. Updated resources can be found at: [humboldtsheriff.org/emergency](https://humboldtsheriff.org/emergency)

## IMMEDIATE SUPPORT SERVICES

Type of Service	Location / Contact Information	Information About Services
<b>Emergency Supplies</b>	<b>Rio Dell Community Resource Center</b> 406 Wildwood Avenue, Rio Dell, CA	<ul style="list-style-type: none"><li>○ Non-perishable food items available from Monday - Friday from 10 a.m. to 4 p.m. and Saturdays from 10 a.m. to 2 p.m. through the month of January.</li><li>○ Free hot meals are available for community members impacted by the earthquakes and recent severe weather at the Rio Dell Community Resource Center January 16-20, from noon to 4 p.m.</li></ul>
<b>Temporary Sheltering and Clean Up Assistance</b>	<b>Humboldt County Earthquake Recovery Line: 707-441-5000</b> Monday - Friday, 9 a.m. - 4 p.m.	<p>Call center assisting local residents impacted by the Dec. 20 and Jan. 1 earthquakes.</p> <ul style="list-style-type: none"><li>○ Individuals whose homes have been inspected and tagged by local building inspectors, or who have questions regarding earthquake-related sheltering assistance, are encouraged to contact this line to discuss eligibility and sheltering options.</li><li>○ As part of the Long-Term Recovery Program, facilitated by the Humboldt County Department of Health &amp; Human Services (DHHS), eligible individuals may be provided hotel vouchers and other sheltering assistance.</li><li>○ Cleanup assistance requests will be logged into the Crisis Cleanup system. Reputable and vetted relief agencies will then have the opportunity to review the request in the system and respond to assist residents as able. All services are free, but service is not guaranteed due to the expected overwhelming need.</li></ul>
<b>Food Distribution</b>	<b>Food for People</b> 707-445-3166 <a href="https://www.foodforpeople.org/need-food">https://www.foodforpeople.org/need-food</a>	Food for People operates 18 programs designed to address the needs of those who are experiencing hunger and food insecurity. Click on the website to find the program that best meets your needs.



## DISASTER RECOVERY LOANS & GRANTS

Program	Contact Information	Information about Services
<a href="#"><u>U.S. Small Business Administration's (SBA) Disaster Loan Program</u></a>	<p><b>Disaster Loan Outreach Center</b>  Open January 9-27, 2023  Rohner Recreation Hall,  7 Park Street, Fortuna, CA  M-F, 8 a.m. – 4:30 p.m.  Closed Jan. 16</p> <p><a href="https://disasterloanassistance.sba.gov/"><u>https://disasterloanassistance.sba.gov/</u></a>  (800) 659-2955</p> <p>Applications not completed online should be mailed to U.S. Small Business Administration, Processing and Disbursement Center, 14925 Kingsport Road, Fort Worth, TX 76155.</p>	<p>Homeowners, renters, business owners and certain private non-profit organizations impacted by the earthquakes may be eligible to apply for low-interest disaster loans to help cover losses due to the earthquake. The deadline to apply for property damage assistance is March 6, 2023. The deadline to apply for economic injury assistance is Oct. 4, 2023.</p> <ul style="list-style-type: none"> <li>○ Disaster loans up to \$200,000 are available to homeowners to repair or replace damaged or destroyed real estate.</li> <li>○ Homeowners and renters are eligible for up to \$40,000 to repair or replace damaged or destroyed personal property.</li> <li>○ Businesses of all sizes and private nonprofit organizations may borrow up to \$2 million to repair or replace damaged or destroyed real estate, machinery and equipment, inventory and other business assets.</li> <li>○ For small businesses, small agricultural cooperatives, small businesses engaged in aquaculture and most private nonprofit organizations of any size, SBA offers Economic Injury Disaster Loans to help meet working capital needs caused by the disaster.</li> </ul>
<b>Vocality Credit Union 0% Interest Earthquake / Storm Emergency Loans</b>	<p><a href="https://www.vocalityccu.org/earthquake-storm-emergency-loans"><u>https://www.vocalityccu.org/earthquake-storm-emergency-loans</u></a></p>	<p>Loans available to assist with temporary housing costs due to displacement, repair home damage, or replace lost food or clothing due to impact from the quake or the recent storms that have hit the area.</p>
<b>Northern California Indian Development Council, Inc (NCIDC) Native American Disaster Assistance</b>	<p><a href="https://ncidc.org"><u>ncidc.org</u></a>  707-445-8451  Toll free: 800-566-2381</p>	<p>For income-eligible American Indian, Alaskan Native and Native Hawaiian households affected by the earthquake. NCIDC can assist with the cost for hot water tank repairs, heating system repairs, and similar health and safety-related issues caused by earthquake damage. They are also offering food assistance due to failed refrigeration and can customize case-management responses for other issues on an as-needed and eligible basis.</p>

Program	Contact Information	Information about Services
<b>Humboldt County Property Tax Relief</b>	Humboldt County Assessor 707-445-7663 Toll Free: 866-240-0485 <a href="https://humboldtgov.org/2847/DISASTER-RELIEF">https://humboldtgov.org/2847/DISASTER-RELIEF</a>	<p>To qualify for property tax relief, you must file a claim with the county assessor within the time specified in your county ordinance, or 12 months from the date of damage or destruction, whichever is later. The loss estimate must be at least \$10,000 of current market value to qualify the property for this relief. The property will be reassessed according to its damaged state and property taxes will be adjusted accordingly.</p> <p>This property tax relief is available to owners of real property, business equipment and fixtures, orchards or other agricultural groves, and to owners of aircraft, boats, and certain manufactured homes – it is not available to property that is not assessable, such as state licensed manufactured homes or household furnishings.</p> <ul style="list-style-type: none"> <li>Calamity Application:  <a href="https://humboldtgov.org/DocumentCenter/View/27772/Calamity-Application">https://humboldtgov.org/DocumentCenter/View/27772/Calamity-Application</a> </li> </ul>
<b>Earthquake Brace and Bolt Grant</b> California Earthquake Authority	<a href="https://www.earthquakebracebolt.com/">https://www.earthquakebracebolt.com/</a>	<p>Earthquake Brace + Bolt: Funds to Strengthen Your Foundation is an incentive program that offers grants of up to \$3,000 to qualified homeowners with eligible houses in a select number of higher-earthquake-risk ZIP Codes.</p> <p>You do not need to be a CEA policyholder to be eligible for this grant. ZIP Codes chosen for program participation are ordered by the following two criteria:</p> <ul style="list-style-type: none"> <li>Earthquake Hazard: Hazard was identified using the United States Geological Survey (USGS) earthquake hazard map for California.</li> <li>Earthquake Vulnerability: Vulnerability was represented by identifying the percentage of pre-1940 houses in ZIP Codes in California (US Census Data). Older houses are more likely to require earthquake bracing and bolting.</li> </ul> <p>EBB program registration is open for a limited period each year. <a href="#">Visit the EBB website</a> to learn when program registration is open, and if your home qualifies.</p>

Program	Contact Information	Information about Services
<b>Small Business Administration Disaster Mitigation Program</b>	<p><a href="https://www.sba.gov/funding-programs/disaster-assistance/mitigation-assistance">https://www.sba.gov/funding-programs/disaster-assistance/mitigation-assistance</a></p> <p><b>Disaster Loan Outreach Center</b>  Open January 9-27, 2023  Rohner Recreation Hall,  7 Park Street, Fortuna, CA  M-F, 8 a.m. – 4:30 p.m.  Closed Jan. 16</p> <p><a href="https://disasterloanassistance.sba.gov/">https://disasterloanassistance.sba.gov/</a>  (800) 659-2955</p>	<p>SBA offers low-interest disaster loans to homeowners and small businesses impacted by declared natural and other disasters. Eligible SBA disaster loan borrowers may choose to receive expanded funding to help mitigate their home or business against future disasters. SBA disaster loans can be increased up to 20% to make building upgrades.</p>

## SOCIAL SERVICES

Program	Contact Information	Information about Services
<b>CalFresh, Medi-Cal, CalWORKs, General Relief</b>	<p><b>Eureka Office</b>  Mon-Fri 7:30 a.m.-5:30 p.m.  TAP available 8 a.m.-noon, 1-5 p.m.</p> <p><b>Eureka Call Center</b>  Mon, Tues, Thurs, Fri  7:30 a.m. - 5:30 p.m.  Closed Wed, Sat, Sun.  Ph: 1-877-410-8809</p> <p><a href="https://humboldt.gov.org/519/CalFresh">https://humboldt.gov.org/519/CalFresh</a></p>	<p>Current CalFresh recipients who have lost food due to the power outage or earthquakes can also request replacement benefits by <a href="#">filling out a CF 303 form on the state's website</a>, by logging on to their account at <a href="https://BenefitsCal.com">BenefitsCal.com</a> or by stopping one of <a href="#">DHHS's offices</a>.</p>
<b>Mental Health Assistance</b>	<p>Behavioral Health Warm Line:  707-268-2999</p> <p>Behavioral Health 24-hour Crisis Line:  707-445-7715</p>	
<b>Disability Disaster Access and Resources Program</b> Tri-County Independent Living	<p><b>Tri-County Independent Living</b>  707-445-8404  TTY/Video: 711  Toll Free: 833-866-8444</p> <p>Phone Line Hours:  Monday-Friday, 8:00 a.m.-noon and 12:30-4:30 p.m.</p>	<p>PG&amp;E customers that are dependent on electric powered/charged medical or assistive technology devices and are impacted by the power outages may be eligible for Tri-County Independent Living's Disability Disaster Access and Resources Program. Through this program, eligible individuals can obtain temporary sheltering assistance, financial assistance for meals and gas, transportation services and emergency planning.</p>

## BUSINESS RESOURCES

Program	Contact Information	Information about Services
<b>The Humboldt County 2022 Earthquake Business Recovery Survey</b>	<a href="http://humboldt.gov/recoverySurvey">humboldt.gov/recoverySurvey</a>	Local businesses impacted by the earthquake are asked to complete a <a href="#">Business Recovery Survey</a> created by the County's Economic Development Department <a href="#">GoHumCo</a> . This survey will be used to track, monitor and quantify business losses in Humboldt County following the earthquake. Losses will be totaled and shared with federal and state agencies as we seek outside support for our community.
<b>Humboldt County Economic Development Department, GoHumCo</b>	<a href="https://www.gohumco.com/379/2022-Humboldt-Earthquake-Recovery-Respon">https://www.gohumco.com/379/2022-Humboldt-Earthquake-Recovery-Respon</a>	Full list of business resources
<b>Small Business Development Center (SBDC) North Coast Disaster Assistance</b>	<a href="https://www.northcoastsbdc.org/2023/01/12/north-coast-disaster-assistance-winter-2023/">https://www.northcoastsbdc.org/2023/01/12/north-coast-disaster-assistance-winter-2023/</a>	List of business resources compiled by the SBDC.

## INFORMATION RESOURCES

Program	Contact Information	Information about Services
<b>Humboldt County Sheriff's OES</b>	<a href="http://humboldtsheriff.org/emergency">humboldtsheriff.org/emergency</a>  @HumCoOES on <a href="#">Twitter</a> & <a href="#">Facebook</a>  707-268-2500	Updated emergency and recovery resource information.
<b>Humboldt Alert</b>	<a href="http://humboldt.gov/alerts">humboldt.gov/alerts</a>	Sign up to receive Humboldt County Emergency Alerts.
<b>HCSO / OES Press Releases</b>	<a href="http://Humboldtsheriff.org/subscribe">Humboldtsheriff.org/subscribe</a>	Subscribe to press release alerts to your phone or email from the Humboldt County Sheriff's Office.

# DISASTER RECOVERY ASSISTANCE AND SERVICES



*This publication distributed by:*

**California Governor's Office of Emergency Services (Cal OES) [www.caloes.ca.gov](http://www.caloes.ca.gov)**

*(For individuals who are deaf, hard of hearing, or speech-disabled, please call the California Relay Service at 711 and ask to be put in touch with the California Governor's Office of Emergency Services at 916-845-8400.)*

### **SPECIAL FEE WAIVERS AND FILING EXTENSIONS**

As a result of a disaster, the Governor may issue an Executive Order that allows special fee waivers and filing extensions for replacing important government records (i.e., birth and death certificates, identification cards, etc.). For fee waiver and filing extension information related to a specific disaster, contact the following state departments: Department of Motor Vehicles, California Department of Public Health, Franchise Tax Board, and/or the California Department of Tax and Fee Administration. Contact information for each of these departments is listed in this brochure.

### **EQUAL HOUSING PROTECTION**

Homeowners, homebuyers and tenants have protection from housing discrimination under California Civil Rights laws through the Department of Fair Employment and Housing (DFEH). DFEH is responsible for enforcing state fair housing laws that make it illegal to discriminate because of the categories listed below under “Who is Protected?” The law applies to landlords, real estate agents, home sellers, builders, mortgage lenders, and others. The law prohibits discrimination in all aspects of the housing business, including: Renting or leasing, sales, mortgage lending and insurance, advertising, and practices such as restrictive covenants, as well as permitting new construction.

**Who is Protected?** California law protects individuals from illegal discrimination by housing providers based on the following: Age; Race, color; Ancestry, national origin, Religion; Disability, mental or physical; Sex, gender; Sexual orientation; Gender identity, gender expression; Genetic information; Marital status; Familial status; Source of income. For additional information visit [DFEH website](https://www.dfeh.ca.gov/Housing/) at: <https://www.dfeh.ca.gov/Housing/>

### **HEALTH INFORMATION**

For information on health concerns related to a disaster you can contact 916-650-6416 or visit the [California Department of Public Health](http://www.bepreparedcalifornia.ca.gov) website at: <http://www.bepreparedcalifornia.ca.gov>

### **EMERGENCY ASSISTANCE**

#### **THE AMERICAN RED CROSS:**

The American Red Cross (Red Cross) provides emergency food, shelter, and disaster health and mental health services to individuals and families that have been affected by a disaster. Contact the ARC at 1-800-RED-CROSS (733-2767).

If you have been affected by a disaster, “SAFE and WELL” provides a way for you to register yourself as “safe and well.” From a list of standard messages, you can select those that you want to communicate to your family members, letting them know of your well-being. For more information, visit the [Red Cross website](http://www.redcross.org/safeandwell) at: <http://www.redcross.org/safeandwell>

#### **THE SALVATION ARMY:**

The Salvation Army provides a variety of services including help with food, household needs, clothing and personal needs. For more information call 1-800-SALARMY (725-2769) or visit the [Salvation Army website](http://www.disaster.salvationarmyusa.org) at: [www.disaster.salvationarmyusa.org](http://www.disaster.salvationarmyusa.org)



## **EMPLOYMENT ASSISTANCE**

### **JOB SERVICES:**

The California Employment Development Department ([www.edd.ca.gov](http://www.edd.ca.gov)) and local partner agencies at all America's Job Center of California<sup>SM</sup> locations throughout the state offer a wide variety of employment services, such as job search and referrals, and training. Job seekers and employers can connect with thousands of available job opportunities and qualified candidates through CalJobs<sup>SM</sup>, [California's online labor exchange system](http://www.caljobs.ca.gov) at [www.caljobs.ca.gov](http://www.caljobs.ca.gov). To find the nearest [America's Job Center of California<sup>SM</sup>](http://www.americasjobcenter.ca.gov/), visit: [www.americasjobcenter.ca.gov/](http://www.americasjobcenter.ca.gov/).

### **UNEMPLOYMENT BENEFITS:**

Workers who lose their jobs due to no fault of their own, such as in the case of a disaster, may be eligible for Unemployment Insurance (UI) benefits. Eligibility for UI benefits requires that individuals be unemployed or working less than full time, be able to work, be seeking work, and be willing to accept a suitable job. The quickest and easiest way to apply is online. If you already have a UI claim, the best way to reopen your claim is through UI Online. Visit the [California Employment Development Department \(EDD\)](http://www.edd.ca.gov/Unemployment/ways_to_file.htm) website at: [www.edd.ca.gov/Unemployment/ways\\_to\\_file.htm](http://www.edd.ca.gov/Unemployment/ways_to_file.htm). UI claims also can be filed by telephone at [1-800-300-5616](tel:1-800-300-5616). (For Cantonese, call 1-800-547-3506; For Mandarin, call [1-866-303-0706](tel:1-866-303-0706); For Spanish, call [1-800-326-8937](tel:1-800-326-8937); For Vietnamese, call [1-800-547-2058](tel:1-800-547-2058); For TTY, call [1-800-815-9387](tel:1-800-815-9387)).

## **GENERAL ASSISTANCE PROGRAMS**

### **CALFRESH PROGRAM:**

If you have been affected by a disaster and are in need of food assistance, you can apply for benefits through the CalFresh Program. To find out how to apply for benefits in your county, please call the toll free number 1-877-847-3663 (FOOD) or apply online at: [www.benefitscal.org/](http://www.benefitscal.org/) For more information on [CalFresh](http://www.calfresh.ca.gov), visit the website at: [www.calfresh.ca.gov](http://www.calfresh.ca.gov)

### **CALWORKS:**

CalWORKs provides cash aid to eligible needy California families to help pay for housing, food, and other necessary expenses. For more information contact your local county welfare/social services department. To find your local office visit the website at: <http://www.cwda.org/links/chsa.php> or for more information on [CalWORKS](http://www.cdss.ca.gov/), visit the cash aid website at: <http://www.cdss.ca.gov/>

### **CRISIS COUNSELING:**

Short-term counseling may be available for emotional or mental health problems caused by the impacts of a disaster. For more information, contact your [county mental health department](#). For a listing of these county departments, visit the [website](http://www.dhcs.ca.gov/individuals/Pages/MHPContactList.aspx) at: <http://www.dhcs.ca.gov/individuals/Pages/MHPContactList.aspx>.

### **SENIOR AND DISABLED ADULT SERVICES**

The California Department of Aging contracts with and provides leadership and direction to Area Agencies on Aging (AAA) that coordinate a wide array of services to seniors and adults with disabilities. You can locate an AAA in your area by calling 1-800-510-2020; TDD 1-800-735-2929 or visit the [AAA website](http://www.aging.ca.gov/ProgramsProviders/AAA/AAA_Listing.aspx) at: [http://www.aging.ca.gov/ProgramsProviders/AAA/AAA\\_Listing.aspx](http://www.aging.ca.gov/ProgramsProviders/AAA/AAA_Listing.aspx)

### **SOCIAL SECURITY:**

For information on applying for social security benefits, survivor benefits, or if you need assistance in expediting the delivery of your check delayed by the disaster, contact the Social Security Administration (SSA) automated telephone services at 1-800-772-1213, or to speak to a representative, call between 7 a.m. and 7 p.m. EST Monday through Friday (TTY/TDD for hearing or speech impaired: 1-800-325-0778, between 7 a.m. and 7 p.m. EST Monday through Friday). Information and services can also be found on the [SSA website](http://www.socialsecurity.gov/emergency) at: <http://www.socialsecurity.gov/emergency>

## **WOMEN, INFANTS, AND CHILDREN SUPPLEMENTAL NUTRITION PROGRAM:**

The Woman, Infants, and Children (WIC) program helps low-to-moderate-income pregnant women, new mothers and their babies and young children to eat well and stay healthy. WIC provides:

- Special checks to buy healthy foods such as milk, juice, eggs, cheese, fruits, vegetables, baby foods and whole grains;
- Information about nutrition and health;
- Breastfeeding support and referrals to health care and community services.
- For more information, call 1-888-942-9675 or visit the [WIC website](http://m.wic.ca.gov) at: at <http://m.wic.ca.gov> and click on “[Join WIC](#)” or call 1-888-942-9675(1-888-WIC-WORKS).

## **MEDI-CAL INSURANCE PROGRAM:**

Medi-Cal is a public health insurance program that provides Californians with access to affordable, integrated, high-quality health care, including medical, dental, mental health, substance use treatment services and long-term care. Medi-Cal offers free or low-cost coverage to low-income Californians who meet eligibility requirements, including families with children, seniors, persons with disabilities, pregnant women, and low-income people with specific diseases, such as tuberculosis, breast cancer, or HIV/AIDS. For more information, contact your county welfare/social services department. To find your local office, visit the [Department of Health Care](http://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx) Services website at: <http://www.dhcs.ca.gov/services/medi-cal/Pages/CountyOffices.aspx>

## **INSURANCE & REBUILDING ASSISTANCE**

### **CALIFORNIA DEPARTMENT OF INSURANCE:**

The California Department of Insurance (CDI) provides assistance on insurance issues, such as claim handling delays, additional living expenses, underinsurance disputes, availability, etc. The Insurance Commissioner wants to make sure that the claim process moves as smoothly and as quickly as possible and that any underinsurance issues are investigated. If you are experiencing difficulty with the processing of your claim or wish to have an underinsurance issue investigated, contact the officers at the CDI's Consumer Hotline at 1-800-927-4357(HELP), (TTY: 1-800-482-4833) for assistance. For additional information you may also wish to visit the [CDI website](http://www.insurance.ca.gov/01-consumers/101-help) at: [www.insurance.ca.gov/01-consumers/101-help](http://www.insurance.ca.gov/01-consumers/101-help).

### **CONTRACTORS STATE LICENSE BOARD (CSLB):**

The Contractors State License Board (CSLB) verifies contractor licenses, investigates complaints, and provides helpful information about hiring a licensed contractor. For information on hiring or filing a complaint regarding a contractor, disaster victims may call CSLB's Disaster Hotline M-F from 8 a.m. - 5 p.m. at 1-800-962-1125, or the 24-hour automated telephone response system, 1-800-321-CSLB (2752). Licenses can also be checked [online](https://www2.cslb.ca.gov/onlineservices/checklicenseII/checklicense.aspx) at: <https://www2.cslb.ca.gov/onlineservices/checklicenseII/checklicense.aspx>. You can also view a video, “[Rebuilding After a Natural Disaster](#)” on the [CSLB Web site](#).

### **HOUSING AND COMMUNITY DEVELOPMENT:**

The California Department of Housing and Community Development (HCD) can assist with manufactured housing questions including repairs, installations and/or registration and titling. For information on obtaining construction permits for manufactured homes or parks contact the Riverside Area Office at 951-782-4420 or the Sacramento Area Office at 916-255-2501. For information concerning Registration and Titling call 1-800-952-8356; TDD 1-800-735-2929 or visit the [HCD website](http://www.hcd.ca.gov/manufactured_housing) at: [www.hcd.ca.gov/manufactured\\_housing](http://www.hcd.ca.gov/manufactured_housing) For other types of housing recovery funding opportunities, please contact your local housing or economic development department.

## **RECORD REPLACEMENT ASSISTANCE**

### **CALIFORNIA DEPARTMENT OF MOTOR VEHICLES:**

The California Department of Motor Vehicles (DMV) can respond to questions and provide the forms needed to assist individuals in replacing DMV documents, such as driver licenses, identification cards, vehicle cards certificates and certificates of title, that were lost as a result of the disaster. Contact DMV at 1-800-777-0133 (TTY 1-800-735-2929 or 1-800-368-4327 for hearing or speech impaired), or visit the [DMV website](http://www.dmv.ca.gov) at: <http://www.dmv.ca.gov>.

### **CALIFORNIA DEPARTMENT OF PUBLIC HEALTH – VITAL RECORDS:**

The California Department of Public Health (CDPH) is working with those who have lost vital records as a result of the disaster. Birth, death, and marriage records should be requested from the county recorder's office in the county where the event occurred. For more information visit the [CDPH website](http://www.cdph.ca.gov/Programs/CHSI/Pages/County-Registrars-and-Recorders.aspx): <http://www.cdph.ca.gov/Programs/CHSI/Pages/County-Registrars-and-Recorders.aspx> for a list of county recorders. Or you may call 916-445-2684; TTY 7-1-1 or 1-800-735-2929.

## **TAX ASSISTANCE**

### **CALIFORNIA DEPARTMENT OF TAX AND FEE ADMINISTRATION:**

Emergency tax or fee relief is available from the California Department of Tax and Fee Administration (formerly the State Board of Equalization (BOE)) for business owners or feepayers directly affected by disasters. Relief may include the extension of tax return due dates, relief of penalty and interest, or replacement copies of records lost due to disasters. For questions or assistance regarding sales and use tax, or special taxes and fees, contact the CDTFA at 1-800-400-7115 (TTY: 1-800-735-2929) or visit the [CDTFA website](http://www.cdtfa.ca.gov) at [www.cdtfa.ca.gov](http://www.cdtfa.ca.gov)

### **CALIFORNIA EMPLOYMENT DEVELOPMENT DEPARTMENT – ASSISTANCE FOR EMPLOYERS:**

CA employers who are directly affected by a state of emergency may request up to a 60-day extension to file their state payroll reports and to deposit state payroll taxes with the California Employment Development Department (EDD), without penalty or interest. For further information, visit the [EDD's Emergency and Disaster Assistance for Employers](http://www.edd.ca.gov/payroll_taxes/emergency_and_disaster_assistance_for_employers.htm) page at: [http://www.edd.ca.gov/payroll\\_taxes/emergency\\_and\\_disaster\\_assistance\\_for\\_employers.htm](http://www.edd.ca.gov/payroll_taxes/emergency_and_disaster_assistance_for_employers.htm), or call the EDD Taxpayer Assistance Center at 1-888-745-3886; TTY 1-800-547-9565.

### **FRANCHISE TAX BOARD:**

The Franchise Tax Board (FTB) provides guidance in obtaining tax relief for disaster casualty losses. Contact FTB at 1-800-852-5711 (TTY/TDD for hearing or speech impaired: 1-800-822-6268) or visit the [FTB website](http://www.ftb.ca.gov) at: [www.ftb.ca.gov](http://www.ftb.ca.gov) search keyword "[disaster losses](#)".

### **INTERNAL REVENUE SERVICE:**

For information on Disaster Assistance and Emergency Relief for Individuals and Businesses, visit the [IRS website](http://www.irs.gov) at [www.irs.gov](http://www.irs.gov), search keyword "Disaster" ([Disaster Assistance](#)) or contact the Internal Revenue Service (IRS) at 1-800-829-1040, (TTY: 1-800-829-4059).

## **VETERANS ASSISTANCE**

### **CALIFORNIA COUNTY VETERANS SERVICE OFFICERS**

The County Veterans Service Officers (CVSO) plays a critical role in the Veteran's advocacy system and is often the initial contact in the community for Veterans' services. The CVSO is committed to providing a vital and efficient system of local services and advocacy to Veterans, their dependents and survivors. To find the nearest CVSO call 1-844-737-8838 or visit the [CVSO website](http://www.cacvso.org/county-contacts) at: [www.cacvso.org/county-contacts](http://www.cacvso.org/county-contacts)

### **CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS:**

If you have a home loan with the California Department of Veterans Affairs (CalVet) and your home has suffered structural damage caused by a disaster, contact our CalVet Claims adjuster at 800-626-1613. This line is open 24 hours a day. For additional information visit our [CalVet website](http://www.CalVet.ca.gov) at: [www.CalVet.ca.gov](http://www.CalVet.ca.gov)

### **U.S. DEPARTMENT OF VETERANS AFFAIRS:**

If you need information regarding VA health care, death benefits, pensions, disability claims, or other information related to VA, contact the Federal Department of Veterans Affairs (VA) at 1-800-827-1000 (TDD Telecommunications Device for the Deaf 1-800-829-4833), or visit their [Inquiry Routing and Information System \(IRIS\) website](https://iris.custhelp.com/app/answers/detail/a_id/1703) at: [https://iris.custhelp.com/app/answers/detail/a\\_id/1703](https://iris.custhelp.com/app/answers/detail/a_id/1703)