

SIGN UP TODAY

WEATHERIZATION & ENERGY EFFICIENCY

Call (707) 444-3831 ext 204 to start the process and be added to our waiting list

(800) 252-4440 ext 204 (Modoc)

UTILITY ASSISTANCE (HEAP)

The HEAP line is open Mondays 9-12pm
(Or until the schedule is full for the week).

Call 444-3834 to make an appointment.

**Please be patient as this line will be busy*

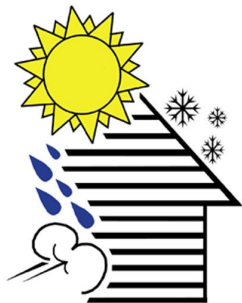
EMERGENCY ASSISTANCE

Call 444-3831 ext 202 only if power is due to be shut-off within 48 hours or if

currently shut-off.

Open Monday—Thursday

8:30 a.m.—Noon & 1—5p.m.



Energy Services

"Providing healthy, safe and energy efficient homes for clients"



Redwood Community Action Agency

"Empowering People, Changing Lives Since 1980."

Redwood Community Action Agency (RCAA) is a locally based, private non-profit organization that has been providing a wide range of services to low and moderate income residents of Humboldt County for more than 40 years. RCAA's long-term goal is to develop programs through which people can become self-sufficient and empowered to improve their own lives.

RCAA
904 G Street
Eureka, CA 95501
(707) 269-2001
www.rcaa.org

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Redwood Community Action Agency ENERGY & ENVIRONMENTAL SERVICES DIVISION



WEATHERIZATION
UTILITY ASSISTANCE (HEAP)
HEATER & WATER HEATER
REPAIR

(707) 444-3831

www.rcaa.org

Mail: 904 G Street, Eureka, CA 95501



Energy Services

The Energy and Environmental Services Division of Redwood Community Action Agency (RCAA) provides energy efficiency retrofits, utility and energy assistance, client education and advocacy, and other services to people in need. All services are completely free to those who qualify, such as the Home Energy Assistance Program (HEAP) and weatherization.

WEATHERIZATION & ENERGY EFFICIENCY

RCAA provides free high-quality weatherization services for low-to-moderate income-qualified renters and homeowners. RCAA's in-house crews employ the latest technology to identify the most energy-saving methods for reducing energy waste, air pollution and energy costs for the client.



Weatherization services may include:

- ☼ Replacing windows & broken doors
- ☼ Attic, floor & duct insulation
- ☼ Replacing inefficient refrigerators with a brand new Energy Star model
- ☼ Heater & water heater repair or replacement
- ☼ Carbon monoxide (Co) testing & (Co) detector installation
- ☼ Caulking & weatherstripping
- ☼ LED lighting retrofits

UTILITY ASSISTANCE (HEAP)

Help with the cost of electricity, natural gas, propane, firewood and heating oil is available to income-eligible households through the Home Energy Assistance Program (HEAP). Client eligibility is based on the household's gross monthly income and size. If certified



eligible, clients receive a credit on their utility bill or a voucher for the purchase of home heating fuel from an approved supplier. Clients with a shut-off notice may contact the RCAA office directly to apply for assistance. Due to limited funding, program eligibility does not always ensure assistance will be

provided. This service is provided on a once-per-year basis for income-eligible households. Please contact the Energy Services office for further details.

Low- income households spend 14% of their income on energy compared to 3.5% spent by other households.

2023 INCOME ELIGIBILITY

Household Size	Maximum Monthly Gross Income
1	\$2,700.17
2	\$3,531.00
3	\$4,361.83
4	\$5,192.75
5	\$6,023.59
6	\$6,854.43
7	\$7,010.21

LOW-INCOME HOME WATER ASSISTANCE

RCAA is providing a low-income water assistance program (LIHWAP) If you need help with a water bill. You can call today to schedule a phone appointment to start an application over the phone. Please call **707-444-3831 ext. 201**

Beginning March 3rd, 2023 we will be able to help with current OR past due water bills.

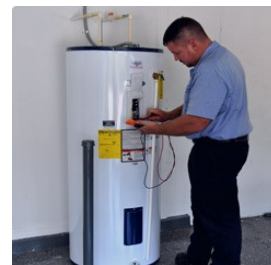
LIHWAP PROGRAM REQUIRMENTS

- ☼ Households must have a past due water bill
- ☼ Provide proof of their gross income for all household members
- ☼ Provide a valid, government issued photo identification card



HEATER & WATER HEATER REPAIR

If an existing furnace or water heater becomes inoperable or unsafe, RCAA maybe able to help with the repair or replacement of the unit at no-cost to an approved household. Please contact



PG&E if that is your utility provider to schedule an inspection and receive a service report indicating the unit is in critical need of repair or replacement.